

COMMANDER PHONE

HANDSETS & PLANS



ESSENTIALS CORDLESS

- 1.8" colour display
- 11 hours talk time, 100 hours standby
- Exceptional HD sound

\$34.95 PER MONTH

Total Min Cost \$173.90⁸ (No lock-in contract, incl. handset rental, \$129 setup fee & \$9.95 PGH)



ESSENTIALS DESK

- 2.7" B&W backlit LCD display
- 6 programmable LED line keys
- Program up to 15 features

\$34.95 PER MONTH

Total Min Cost \$173.90⁸ (No lock-in contract, incl. handset rental, \$129 setup fee & \$9.95 PGH)



OFFICE

- 4.3" colour display
- 10 programmable LED line keys
- Program up to 27 features

\$39.95 PER MONTH

Total Min Cost \$208.90⁸ (No lock-in contract, incl. handset rental, \$159 setup fee & \$9.95 PGH)



EXECUTIVE

- 7" colour touch screen display
- Up to 29 one-touch line keys
- Optima HD Voice technology

\$49.95 PER MONTH

Total Min Cost \$258.90⁸ (No lock-in contract, incl. handset rental, \$199 setup fee & \$9.95 PGH)

ALL PLANS INCLUDE:

- ✓ STANDARD LOCAL & NATIONAL CALLS (EXCLUDES 13/1300 CALLS)
- ✓ NBN-READY
- ✓ FREE CALLS TO OFFICE PHONES AND MOBILES ON THE SAME COMMANDER ACCOUNT⁴

Please note that an internet service with a minimum of 100/100 Kbps per simultaneous call is required for a Commander Phone service.

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COMMANDER PHONE



SMART CALL MANAGEMENT	ESSENTIALS	OFFICE	EXECUTIVE
Voicemail / Voicemail2Email	✓	✓	✓
Call Waiting	✓	✓	✓
Call Transfer	✓	✓	✓
Call Forwarding (Always, Busy, No Answer, Unreachable)	✓	✓	✓
External Caller Identification	✓	✓	✓
Do Not Disturb	✓	✓	✓
3 Way and Multi-Party Conference Call	✓	✓	✓
Simultaneous Ring	✓	✓	✓
Auto Receptionist (first one free)	✓	✓	✓
Hunt Group (first one free)	✓	✓	✓
Audio on Hold	✓	✓	✓
Remote Office	✓	✓	✓
Command Central	✓	✓	✓

ALL PLANS INCLUDE

- ✓ STANDARD LOCAL & NATIONAL CALLS (13/1300 EXCLUDED)
- ✓ FREE CALLS TO OFFICE PHONES AND MOBILES ON THE SAME COMMANDER ACCOUNT⁴
- ✓ NBN-READY PHONE

STANDARD CALL RATES¹²

LOCAL CALLS	UNLIMITED
NATIONAL CALLS	UNLIMITED
CALLS TO MOBILES	25C PER MIN*
13/1300 CALLS	44C PER CALL

*Timed calls are billed in 1 second increments.

ADD A SMART MOBILE PACK FOR \$20 PER MONTH

ALL MOBILE CALLS (Within Aus)	UNLIMITED ⁶
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SMART EXTRAS



MOBILITY \$4.95 PER MONTH
TAKE YOUR BUSINESS PHONE ON YOUR MOBILE AND WORK FROM ANYWHERE.



COLLABORATE \$14.95 PER MONTH
SHARE YOUR OWN DESKTOP, CONFERENCE ROOM, INSTANT MESSAGING AND PRESENCE.



CLOUD Q \$9.95 PER MONTH
CUSTOMERS NEVER GET AN ENGAGED SIGNAL AND YOU'LL NEVER MISS A CALL.

	MONTHLY FEE
AUTO RECEPTIONIST (1 PROVIDED FREE)	\$10.00
FAX2EMAIL	\$8.00
HUNT GROUP (1 PROVIDED FREE)	\$8.00
10 NUMBER IN-DIAL RANGE	\$16.00
50 NUMBER IN-DIAL RANGE	\$22
100 NUMBER IN-DIAL RANGE	\$33

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COMMANDER PHONE

THE SMART BUSINESS PHONE



NO UPFRONT INVESTMENT IN EQUIPMENT

Your Commander Phone delivers the features and capabilities of a professional phone system, without the upfront cost of purchasing expensive PBX equipment. You simply pay monthly per user, the phone handset is supplied and we maintain your Commander Phone system for you, so there are no expensive ongoing maintenance or support costs all you need is a high speed internet connection.

NO LOCK-IN CONTRACT OPTION

We know flexibility is vital in business, so we give you the freedom to choose a 0 month contract, or great discounts on our longer contract terms.

NO LINE RENTAL – PAY ONLY FOR WHAT YOU NEED

With a Commander Phone solution you pay based on the number of handsets you need, not on the number of lines you might use. So you don't waste money paying for multiple fixed lines that you don't use?

NBN READY PHONES

Commander Phone equipment is NBN compatible, so when the NBN arrives at your premises we can transition you over without you having to upgrade your telephone equipment.

PLUG AND RING

Commander Phones arrive Plug and Ring ready. Simply plug your phones in to your internet connection and they automatically configure themselves so you're up and running quickly and ready to make calls.

FLEXIBLE, PORTABLE AND SCALES WITH YOUR BUSINESS

Expensive equipment upgrades and relocations are a thing of the past - Simply order another phone as your business grows. Relocating is as easy as plugging your phones into the internet connection at your new location and you're ready to go - you can even keep your local and 13, 1300 and 1800 numbers.¹²

SMART CALL MANAGEMENT

Easy cloud-based management through Command Central means you can set and forget, or control you whole phone system remotely from anywhere. With smart features to direct your calls, you will never miss an important client again. You can become truly mobile, free to take your business calls wherever and whenever you like - we'll even send your voicemail straight to your email.

24/7 TECHNICAL SUPPORT

Our online Commander Phone Resource Centre is available anytime at www.commander.com. If you need more assistance, support from our technical experts is available 24 hours a day, 7 days a week

THE FINE PRINT:

1. Commander Phone is a telephone service provided via your internet connection sometimes referred to as internet or IP telephony. An internet service with a minimum of 100/100 Kbps per concurrent call is required for a Commander Phone service. You can utilise an existing internet connection or request a new one from Commander. Applicable internet rates apply. Service availability and quality may differ from a standard telephone service. The quality of the service is subject to network and Internet congestion. A Commander Phone service may not be appropriate if you require an uninterrupted phone service with access to 000 emergency services. The service will not function in the event of a power failure. **2.** Priority Assistance is not available on this service. **3.** You are responsible for installation of the handsets supplied as a part of your Hosted Phone service, including any associated cabling, and configuration of your network and any routers and/or switches within your network in order to allow the Commander Phone service to work. Valet Install available. Any additional cabling, routers and/or switches required are not included in the standard Valet Install service and can be supplied at additional cost. You are responsible for configuration of your network, routers and/or switches and desktop or mobile clients. **4.** Free calls are calls made from your Commander Phone service to another office phone or Australian mobile service on the same Commander account - no connection fee applies. **5.** The Commander Fair Use Policy (FUP) and Acceptable Use Policy (AUP) apply. For a copy of the Commander Customer Terms (SFOA, FUP & AUP) please go to www.commander.com/Customer-Terms or contact Customer Service. **6.** Smart Mobile Pack excludes high volume telemarketing. **7.** Contract terms of 0, 24 and 36 months available. Minimum total costs calculated as: Contract length x Monthly Fee plus applicable set up fee and \$9.95 delivery fee for handset. No set up fee applies on 24 or 36 month contracts. Minimum Total Cost for: Essentials is \$173.90 on 0 Months, \$977.75 on 24 months, \$1,397.15 on 36 months; for Office is \$208.90 on 0 Months, \$1127.75 on 24 Months, \$1607.15 on 36 Months; for Executive is \$258.90 on 0 Months, \$1407.75 on 24 Months, \$2007.15 on 36 Months. **8.** Should you sign up to a Minimum Term agreement and cancel before the agreed minimum term ends, an early termination fee of \$300 per Essentials plan, \$400 per Office plan, and \$500 per Executive plan, pro-rated over the remaining months of your contract will apply. Handsets must be returned within 30 days of cancellation or a Handset Non-Return Fee of \$200 for Essentials, \$300 for Office and \$400 for Executive will apply. If you wish to purchase the handset outright after 24 months a charge of \$50 will apply. **9.** Upgrades and downgrades to Commander Phone services are available upon request. Fees may apply. Please speak to your Commander representative for more information. **10.** All calls not listed as Standard Call types, such as calls to international numbers, premium numbers and directory assistance, are charged in addition to the Monthly Access Fee. For details of charges for call types not listed, please contact your Commander representative or call Customer Service on 132 777. Charges to premium numbers are set by the number provider. International call rates are available upon request and may be subject to change without notice. **11.** Timed calls are billed in 1 second increments. **12.** Any included call value expires at the end of each month and is not refundable or transferable. **13.** If you relocate numbers to an area outside the geographic zone in which your numbers are normally used (eg. 03 number to an 02 area), calls to those numbers may be charged at STD rates by the caller's own service provider and you may not be able to port the numbers to another carriage service provider if they do not support Out of Area Numbers. **14.** Information and pricing was correct at time of printing. All pricing is inclusive of GST. Commander is a registered trademark of M2 Commander Pty Limited, ABN 85 136 950 083

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